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American Cast Iron Pipe Co. Jason Janisch  
AquaSource, Inc.  Jeff J. Irvin  
Auburn Board Public Works James P. Dietz  
Baburek Metal Preserving Co., Inc. Paul A. Baburek  
Baker & Associates John Baker  
Bartlett & West Engineers, Inc. Mike Dunnavay  
Bert Gurney & Associates, Inc. Don Franklin  
Black & Veatch William J. Knoll  
Boyd County RWD #2 Jody J. Kaczor  
Burns & McDonnell Engineering, Inc. Paul D. Fischer  
Cargill, Inc. Carole S. Peet  
Cedar Knox Rural Water Project Eugene Schroeder  
Ch2m Hill Thomas J. Heinemann  
City of Ainsworth Scott E. Sprague  
City of Albion Kristine Ranslem  
City of Alliance Mike D. Hulquist  
City of Aurora Eric Melcher  
City of Bassett Ken Hansen  
City of Beatrice Steve Kelley  
City of Benkelman Jerry I. Matthews  
City of Blair Allen Schoemaker  
City of Bloomfield Joe A. Kauth  
City of Broken Bow Mike Lucas  
City of Central City Jeffrey C. Carlson  
City of Chadron Dave DeMerritt  
City of Chappell Milo Rust  
City of Clay Center Tom Roark  
City of Columbus Merlin E. Lindahl  
City of Cozad Chuck Silva  
City of Crawford Chuck Thomerson  
City of Crete Dallas L. Nichols  
City of Dakota City Ernest Degunia  
City of David City Tom Ourada  
City of Emerson Danny Rager  
City of Falls City Gene Divis  
City of Franklin Gary M. Janicek  
City of Fremont Dick M. McCabe  
City of Friend LeRoy Sweet  
City of Geneva Patrick K. Gates  
City of Gering Pat Closson  
City of Health Pat Heath  
City of Laurel Mike McKee  
City of Long Pine Fred O’Neal  
City of Milford Marvin H. Lindeen  
City of Mitchell Mark A. Bowman  
City of Nebraska City John D. Grimes  
City of Ogallala Douglas R. Johnson  
City of Ord John J. Thompson  
City of Papillion Kirk W. Stocker  
City of Park Rapids Leroy Frana  
City of Parkview Dennis J. Smith  
City of Plattsburg Mark Frey  
City of Red Cloud Ty Abernethy  
City of Rushville Leroy Kramer  
City of Scottsbluff Doug Mayer  
City of Scriber Paul Markowski  
City of Seward Leonard J. Skala  
City of St. Paul Dick M. McCabe  
City of Stromsburg Steve Dolesh  
City of Superior Chris Clemens  
City of Valentine Albert A. Wood  
City of Wahoo Jim Sell  
City of DeSoto Jerry I. Matthews  
City of Fairbanks Paul E. Dammann  
City of Holdrege Leroy Frana  
City of Hastings Dennis J. Smith  
City of Imperial Mark A. Bowman  
City of Lincoln John D. Grimes  
City of Lexington Kirk W. Stocker  
City of Long Pine Jerry I. Matthews  
City of McCook Mark Frey  
City of Milford Leroy Frana  
City of Mitchell Tom C. Zack  
City of Nebraska City Tom C. Zack  
City of Ogallala Terry M. Schroeder  
City of Parkview Tim Beckman  
City of Parnell Joe Jensen  
City of Plattsburg Charless M. Schmid  
City of Red Cloud Tim Beckman  
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City of Valentine Joseph A. Kauth  
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City of York  Orville R. Davidson
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Dempster Industries, Inc.  David P. Suey
Diamond Plastics Corp.  Jerry E. Parkinson
Ductile Iron Pipe Research Associates  Cynthia Hoffman
E & A Consulting Group, Inc.  Dave Petrocchi
EA Engineering, Science & Technology  Lee N. Gustafson
Earth Tech  James Heyen
Ehrhart, Griffin & Associates  Robert G. Griffin
Environmental Science & Engineering, Inc.  Gary W. Davis
Envirotech Services, Inc.  Rex Smith
Eriksen Construction Co., Inc.  John E. Eriksen
Farmland Foods, Inc.  Doug Rainforth
Ford Meter Box Co., Inc.  Roy W. Keitel
G.F. Pesek, Inc.  Gerald Pesek
General Excavating Cary Pester
Gimlore & Associates, Inc.  Keith L. Gimlore
Grand Island Water & Light  Thomas W. Barnes
Granite City Mfg. Corp.  Delbert D. Behrens
Groundwater Foundation  Susan S. Seacrest
Hach Co.  Dave Owsichek
Harding ESE, Inc.  Donel H. Kuhlman
HDR Engineering Inc.  Kathleen A. Alexander
HGM Associates Inc.  Chris J. Koenig
Horizontal Boring & Tunneling Co.  Brent L. Moore
Howard R. Green Co.  Dave Bauer
HTM Sales, Inc.  Kevin P. McGill
Indec Water Treatment Systems  Bruce M. Tait
Innovave, Inc.  Tyler Adam
Insituform Technologies, Inc.  James J. Mahony
ISCO, Inc.  Larry Day
Jacobson Helgoth Consultants  C. Dale Jacobson
Kawasaki Motors Mfg. Corp.  Steven D. Catanzaro
Kirkham Michael & Associates  Roger L. Coffey
Lakeland Estates Water Co.  Ronald A. Henn
Lamp, Rynearson & Associates  Anna Grimes
Layne-Western Co. Inc.  Thomas G. Correll
League of Nebraska Municipalities  Lash L. Chaffin
Leigh Environmental Equipment  Debra L. Leigh
Lincoln Public Works & Utilities  Steve Masters
Lincoln Water System  Roger A. Figard
Liquid Engineering Corp.  Wayne A. Dykstra
Lower Loup NRD  Richard Beran
Lower Platte S. NRD  Glenn D. Johnson
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Mc², Inc.  Tony Bilek
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Midwest Laboratories, Inc.  Tim Rutledge
Miller & Associates  David B. Mead
Mishler & Associates  Michael A. Mishler
Municipal Supply  Brett D. Hanes
Natgun Corp.  Mike Burke
National Park Service  Terrence S. Langan
Nebraska Dept. of Environmental Quality  Thomas S. Fuening
Nebraska Dept. of Natural Resources  D.D. Adelman

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ARTICLE VI—SECTION OFFICERS AND GOVERNING BOARD

1. The Officers of the Section shall be as follows:
   a. A Chair.
   b. A Chair-Elect.
   c. A Vice-Chair.
   d. A Secretary.
   e. A Treasurer.
   f. A Representative on the Association’s Board of Directors, hereinafter called the “Director.”
   g. Three Trustees—One of whom shall be the last living Past-Chair of the Section.

2. The above Officers shall constitute the Section Governing Board, hereinafter called the “Board,” which shall be the governing body of the Section.

3. The Officers of the Section shall execute its business in accordance with the Bylaws of the Section and the Articles of Incorporation, Bylaws, and Governing Documents of the American Water Works Association.

4. The term of each of the Officers shall be approximately one year, beginning and ending at the close of the Section Annual Conference, except in the case of the Director, whose term shall be approximately three years as provided for by the Articles of Incorporation, Bylaws, and Governing Documents of the American Water Works Association.

5. Any member of the Section shall be eligible to hold Section elective office except those who are Student Members of the Association or who are members of the Section via multi-section membership privileges.

ARTICLE VII—DUTIES OF THE OFFICERS

1. The duties of the Chair shall be to: a) supervise and coordinate all of the affairs of the Section; b) preside at all meetings of the Section and of the Board; and c) appoint all Committees of the Section, except as may be otherwise specifically provided herein or directed by the Board.

2. The Chair-Elect shall: a) perform the duties of the Chair in the Chair’s absence; and b) perform other duties as may be assigned by the Chair or the Board.

3. The Vice-Chair shall: a) perform the duties of the Chair or Chair-Elect in their absence; b) perform other duties as may be assigned by the Chair or the Board.

4. The Secretary shall: a) attend all meetings of the Section and of the Board, duly recording the proceed-
The nominating committee shall select one nominee for each of the following offices: Chair-Elect, Vice-Chair, Secretary, Treasurer, three Trustees, one of whom shall be the last living Past-Chair of the Section who is a member of the Section; and, at three-year intervals, shall select one nominee for the office of the Director. The Section Chair-Elect shall automatically assume the office of Section Chair. The Committee’s nominations shall be in the hands of the Secretary not later than July 31. Upon receipt of the nominations, the Secretary shall, within twenty days, mail to each member a notice setting forth the nominations of the nominating committee and stating the date, time, and place of the next general meeting, at which the elections will be held. Should the nominating committee fail to act by July 31, the Secretary shall notify the members by mail, stating that all nominations will be from the floor at the Section’s general meeting, the date, time, and place of which shall be included in the notice to the members.

2. Election

At the Section’s general meeting, the Chair shall read the notice as issued by the Secretary, after which he or she shall call for and receive additional nominations from the membership assembled. Separate balloting shall be conducted for each office. The Chair may accept a motion for a unanimous ballot for such nominee. A majority of the votes cast shall be required to elect. All members of the Section in good standing are eligible to vote, except for multi-section members.

3. Vacancies

Should the Chair of the Section be unable to complete the term of office, the duties of the office shall be performed by the Chair-Elect.

Should the Chair-Elect be unable to complete the term of office, the duties of the office shall be performed by the Vice-Chair.

Should the Trustee who serves by virtue of being the Past-Chair be unable to complete the term of office, the Board shall appoint a previous Past-Chair to serve as Trustee or, if there is none able or willing to serve, a qualified member of the Section to fill the vacancy.

Should the Secretary or Treasurer be unable to complete the term of office, the Board shall appoint either:

a. One of their number to perform the duties of Secretary or Treasurer for the balance of the term, or

b. A qualified member of the Section to fill the vacancy for the balance of the term.
Should the Director be unable to complete the term of office, the Board shall appoint a successor to serve the remainder of the term, and the Secretary shall notify the Executive Director of the Association of such selection.

**ARTICLE IX—MEETINGS**

1. The Section shall hold at least one general meeting in each calendar year for the purpose of conducting the Section’s business, electing officers, receiving reports of the various officers and committees, promoting the interests of the Association and advancing the technical and administrative knowledge of the members. The time and place of the general meeting shall be fixed by the Board.

2. The Section may hold other meetings from time to time for the purpose of presenting technical papers on a subject of special interest, workshops, educational seminars, etc. The time and place of these meetings may be set by the Board or by a committee appointed by the Board for this purpose subject to the other provisions of this article.

3. It is the policy of this Section to endeavor to cooperate with other Sections of the American Water Works Association to prevent conflict of meeting dates with those of other Sections’ meetings and especially with those of the adjoining Sections. The Section may, if deemed advisable by the Board, hold joint meetings with other adjoining Sections or with other organizations having mutual interests, such as the Nebraska Water Environment Association, Nebraska Section American Public Works Association or the Utilities Section of the Nebraska League of Municipalities.

If such joint meetings are held, any business meetings of the Section shall be open to all interested individuals, but only those holding membership in the Section shall have voting rights. Further, the Section’s participation in such joint meetings shall be clearly identified and publicized, and the Section shall have an approximately equal share of the program.

**ARTICLE X—AMENDMENTS**

1. Proposals for the amendment of these Bylaws may originate by the unanimous vote of the Section Governing Board or they may originate by the submission to the Secretary of a written petition signed by at least ten members of the Section. Upon an amendment being proposed in either of these two manners, the Secretary shall furnish each member a copy of the proposed amendment. The proposed amendment shall then be voted upon by the members at the next annual meeting in a manner similar to that provided for the election of officers (Article IX of these bylaws), or may at the discretion of the Board be voted upon by letter ballot, provided, however, in either case all members shall have at least thirty days in which to consider the proposed amendment prior to a vote upon it.

2. Upon favorable action having been taken as to an amendment in the foregoing manner, the Secretary of the Section shall then submit same to the Executive Director of the American Water Works Association for approval or disapproval by the Association’s Board of Directors. Upon notification by the Association’s Secretary that the amendment has been approved by the Board of Directors, it shall thereupon become effective.

3. Personal pronouns referring to either the masculine or to the feminine gender in the Bylaws shall be considered interchangeable where applicable and as the context requires or permits.

**ARTICLE XI—DISSOLUTION**

1. In case of dissolution of the Section, such portions of the funds in the hands of the Treasurer as may have derived from the General Funds of the American Water Works Association shall be returned to the American Water Works Association.

2. The balance of the Section funds or property shall be disposed of by transfer and distribution to any one or more corporations, funds, or foundations organized and operated in the United States of America exclusively for scientific or educational purposes. No part of the net earnings of which inures to the benefit of any private shareholders or individual, no substantial part of the activities of which is carrying on propaganda or otherwise attempting to influence legislation, and which does not participate in, or intervene in (including the publishing or distributing of statements) any political campaign on behalf of any candidate for public office, such recipient or recipients to be selected by vote of the majority of the members of the Section at a meeting called for the purpose, or if for any reason such disposition cannot be effected, then such funds shall be so distributed pursuant to the order, judgment or decree of a court having jurisdiction over the assets and property of the Section.

Approved by the AWWA Board of Directors in June 1996.
Committee goals

Awards
1. Develop a list of awards, eligibility requirements, plus deadlines for submitting nominations for national and state awards.
2. Publish in Section newsletter a call for nominations, if applicable.
3. Coordinate water operator awards with Nebraska Health & Human Services.
4. Actively pursue awards for eligible individuals or groups.

Cross Connection
1. Review Nebraska Health & Human Services Cross Connection Control regulations.
2. Conduct or cosponsor, as needed, cross connection control workshop(s).
3. Work with other committees, organizations and groups for training and transfer of information.

Education & Training
1. Continue education and training programs in cooperation with the League of Nebraska Municipalities, Nebraska Rural Water Association and Nebraska Health & Human Services.
2. Develop long-range goals for education and training activities.
3. Develop one workshop or other training activity during the year.
4. Provide AWWA education material display at the annual fall conference.
5. Work with other committees, organizations and groups on training and transfer of information, such as the Children’s Groundwater Festival.

Fall Conference
1. Conduct an effective annual fall conference for the entire membership.
2. Develop interesting, effective programs with variety for all members at each meeting.
3. Encourage potential members to attend programs by direct program mailings to selected nonmembers.

Manufacturers Association Council (MAC)
This committee was formed in mid-1999. Objectives and purpose will be decided by volunteers who serve on the council. MAC members fall under the umbrella of organization memberships, along with consultant and technical service members.

Call Tony Bilek at Mc2, Inc., 402.333.9660, to find out how you and your organization can benefit from being an active member of the Nebraska MAC.

Membership
1. Develop membership promotion program.
2. Complete prospective membership lists, including nonmembers who regularly attend conferences.
3. Identify prospective members from public and private water suppliers, consulting engineers and equipment suppliers.
4. Provide article or information for each issue of Wise Water Words.
5. Retain existing members.
6. Secure a utility membership for every water utility system with more than 10,000 customers.
7. Secure a minimum of one membership in every Nebraska county.
8. Welcome new members and introduce them at the annual fall conference.

Nominations
Actively pursue nominations for officers according to Section Bylaws, and submit a written report of nominations to the Board of Governors and Publications chairperson prior to the annual fall conference.

Publications
1. Publish three issues of the Section newsletter per calendar year.
2. Exchange newsletters with other AWWA sections and similar organizations.
3. Publish biennial membership directory.
4. Implement advertisement program for membership directory and newsletter.
5. Maintain section website.

Public Information
1. Provide timely information to national AWWA.
2. Develop news releases and media coverage prior to and during the annual conference.
3. Provide press releases/media coverage regarding AWWA Nebraska Section Award recipients.

Research
1. Evaluate research needs of members and report to the Board of Governors.

Safety
1. Coordinate a safety workshop with the League of Nebraska Municipalities and the Nebraska Water Environment Federation.
2. Work with the Nebraska Health & Human Services to accept safety workshop credit hours for application towards water operator recertification.
3. Work with other committees, organizations and groups for training and transfer of information.

Scholarship
Award annual training grants to Section members, members of their families and graduate students.

Small Systems
1. Develop committee goals and objectives.
2. Work with other committees, organizations and groups, including the Nebraska Rural Water Association, on training and transfer of information.

Student Activities
1. Provide for student paper presentations at the annual conference.
2. Encourage student membership and/or attendance at the annual fall conference.

Water for People
Promote interest and raise funds for the international AWWA Water for People Program, which supports drinking water and sanitation projects in developing countries.

Water Utility Council
1. Monitor water issues and activities at state and federal levels.
2. Advise the Board of Trustees of critical legislative hearings.
3. Work with other water organizations to educate legislators about the water industry.
4. Provide written summaries to the Board of Trustees.

Young Professionals
The Young Professionals Group will be organized in 2000. Objectives will include providing networking tools and orientation to the water industry for young professionals.

For more information, contact Joe Baxter, Olsson Associates, 308.384.8750 or Eric Obert, JEO Consulting Group, Inc., 402.443.4661.
Videos
1. Big Fears, Little Risks
2. Always Pure, Never Runs Dry
3. Electrical Safety
4. Minimizing Back Strain on the Job
5. Five S’s of Excavation Safety
7. Off the Record: Insiders’ Techniques for Working with the Media
8. Consumer Attitude Survey on Water Quality Issues
9. Public Affairs for Water Utilities
10. Distribution Systems Overview: A Case Study
11. Satellite Teleconference: Benchmarking for the Water Industry
14. Public Affairs for Water Utilities

Handbooks
1. Distribution System Maintenance Techniques
2. Maintenance Management
3. Cross Connection and Backflow Prevention
4. Basic Management Principles for Small Water Systems

Training materials
1. Water Supply Operation Series—complete set
2. Water Distribution Operator Training Handbook

National conferences
1. Distribution System Symposium—1989
2. Distribution System Symposium—1990

AWWA manual sets
M1 Water Rates, 1991
M2 Automation and Instrumentation, 1990
M4 Water Fluoridation Principles and Practices, 1988
M6 Water Meters: Selection, Installation, Testing, Maintenance, 1986
M9 Concrete Pressure Pipe, 1979
M12 Simplified Procedures for Water Examination, 1978
M14 Recommended Practices for Backflow Prevention, 1990
M17 Installation, Field Testing and Maintenance of Fire, 1989
M19 Emergency Planning
M20 Water Chlorination Principles and Practices, 1973
M21 Groundwater, 1989
M22 Sizing Water Service Lines and Meters, 1975
M23 PVC Pipe: Design and Installation, 1980
M24 Dual Water Systems, 1983
M25 Flexible Membrane Covers and Linings for Potable Water Reservoirs, 1985
M26 Water Rates and Related Charges, 1986
M27 External Corrosion: Introduction to Chemistry and Control, 1986
M28 Cleaning and Lining Water Mains, 1987
M29 Water Utility Capital Financing, 1988
M30 Pre-Coat Filtration, 1988
M31 Distribution System Requirements for Fire Protection, 1992
M32 Distribution Network Analysis for Water Utilities, 1989
M33 Flow Meters in Water Supply, 1989
M35 Revenue Requirements, 1990
M36 Water Audits and Leak Detection, 1990

AWWA Standards
1. Treatment
   Source:
   A100 Water Wells
   Filtration:
   B100 Filtering Material
   Softening:
   B200 Sodium Chloride
   B201 Soda Ash
   B202 Quicklime and Hydrated Lime
   Disinfection:
   B302 Ammonium Sulfate
   B303 Sodium Chlorite
   Coagulation:
   B402 Ferrous Sulfate
   B403 Aluminum Sulfate—Liquid, Ground or Lump
   B405 Sodium Aluminate
   B406 Ferric Sulfate
   B407 Liquid Ferric Chloride
   B408 Liquid Polyaluminum Chloride
   B451 Poly (Diallyldimethylammonium Chloride)
   B452 EPI-DMA Polyamines
   Scale and Corrosion Control:
   B501 Sodium Hydroxide
   B502 Sodium Polyphosphate
   B510 Carbon Dioxide
   B511 Potassium Hydroxide
   B512 Sulfur Dioxide
   B550 Calcium Chloride

2. Pipes and Accessories
   Ductile Iron Pipe and Fittings:
   C104 ANS-Cement Lining-DIP
   C105 ANS-Polyethylene Encasement-DIP
   C110 ANS-D.I. and G.I. Fittings (3-48 inches)-DIP
   C111 ANS-Rubber Gasket Joints-DIP

To borrow these resources, contact the Section office: tel: 402.476.2003; fax: 402.476.9850; e-mail: nsawwa@alltel.net
C115 ANS-Flanged DIP with Threaded Flanges
C150 ANS-Thickness Design of DIP
C151 ANS-DIP Centrifugally Cast

Steel Pipe:
C200 Steel Water Pipe, 6 inches and larger
C203 Coat Tar Protective Coatings and Linings for Steel Water Pipelines: Enamel and Tape-Hot Applied
C205 Cement Mortar Lining and Coating for Steel Water Pipe (4 inches and larger): Shop Applied
C206 Field Welding of Steel Water Pipe
C208 Dimensions for Fabricated Steel Water Pipe Fittings
C209 Cold Applied Tape Coatings for the Exterior of Special Sections, Connections and Fittings for Steel Water Pipelines
C210 Liquid Epoxy Coating Systems for Interior and Exterior of Steel Water Pipelines
C214 Tape Coating Systems for Exterior of Steel Water Lines
C215 Extruded Polyolefin Coatings for Exterior of Steel Water Pipelines
C216 Heat Shrinkable Cross-Linked Polyolefin Coatings for Exterior of Special Sections, Connections and Fittings for Steel Water Pipelines
C217 Cold Applied Petroleum Tape and Petroleum Wax Tape Coatings for Exterior of Special Sections, Connections and Fittings on Buried Steel Water Pipelines
C218 Coating the Exterior of Aboveground Steel Water Pipelines and Fittings
C219 Bolted, Sleeve-Type Couplings for Plain-End Pipe
C220 Stainless Steel Pipe (4 inches—100 mm and larger)

Concrete Pipe:
C300 Reinforced Concrete Pressure Pipe, Steel-Cylinder Type, for Water and Other Liquids
C301 Prestressed Concrete Pressure Pipe, Steel-Cylinder Type, for Water and Other Liquids
C304 Design of Prestressed Concrete Cylinder Pipe

Asbestos—Cement Pipe:
C400 Asbestos-Cement Pressure Pipe (4-16 inches—100-400 mm) for Water Distribution Systems
C401 Selection of Asbestos-Cement Pressure Pipe (4-16 inches—100-400 mm) for Water Distribution Systems
C402 Asbestos-Cement Transmission Pipe (18-42 inches—450-1,050 mm) for Potable Water and Other Liquids
C403 Practice for the Selection of Asbestos-Cement Transmission and Feeder Main Pipe (18-42 inches—450-1,050 mm)

Valves and Hydrants:
C500 Metal Seated Gate Valves for Water Supply Service
C503 Wet Barrel Fire Hydrants
C507 Ball Valves (5-48 inches—150-1,200 mm)
C508 Swing Check Valves for Waterworks Service (2-24 inches—50-600 mm, NPS
C509 Resilient Seated Gate Valves for Water and Sewerage Systems
C510 Double Check Valve Backflow Prevention Assembly
C511 Reduced Pressure Principle Backflow Prevention Assembly
C512 Air Release, Air-Vacuum and Combination Air Valves for Waterworks Service
C540 Power Actuating Devices for Valves and Sluice Gates

Pipe Installation:
C602 Cement Mortar Lining or Water Pipelines (4 inches or 100 mm and larger), in place
C603 Installation of Asbestos-Cement Pressure Pipe

Meters:
C700 Cold Water Meters—Displacement Type, Bronze Main Case
C701 Cold Water Meters—Turbine Type for Customer Service
C702 Cold Water Meters—Compound Type
C703 Cold Water Meters—Fire Service Type
C704 Propeller-Type Meters for Waterworks Applications
C706 Direct Reading, Remote Registration Systems for Cold Water Meters
C707 Encoder Type Remote Registration Systems for Cold Water Meters
C708 Cold Water Meters—Multi-Jet Type
C710 Cold Water Meters—Displacement Type, Plastic Main Case

Service Lines:
C800 Underground Service Line Valves and Fittings

Plastic Pipe:
C900 Polyvinyl Chloride (PVC) Pressure Pipe (4-12 inches) for Water Distribution
C905 Polyvinyl Chloride (PVC) Water Transmission Pipe (nominal diameters, 14-36 inches)
C906 Polyethylene (PE) Pressure Pipe and Fittings (4-63 inches) for Water Distribution
C907 Polyvinyl Chloride (PVC) Pressure Fittings for Water (4-8 inches—100-200 mm)
C950 Fiberglass Pressure Pipe

Storage:
D104 Automatically Controlled, Impressed Current Cathodic Protection for the Interior of Steel Water Tanks
D120 Thermosetting Fiberglass Reinforced Plastic Tanks

Plant Equipment:
F101 Contact Molded, Fiberglass Reinforced Plastic Wash Water Troughs and Launder
F102 Matched Die-Molded, Fiberglass Reinforced Plastic Weir Plates, Scum Baffles and Mounting Brackets
Off the Record: Insiders’ techniques for working with the media

Who are the media?

The media include local and national magazines, newspapers, radio and television networks, wire services, and even computer networks. Each medium has a different angle on the news, different deadlines and different contacts.

Just in terms of contact, you can deal with various people—including reporters, anchors, producers, editors, assignment editors, managing editors and planning directors.

There’s really no way to prepare for every crisis or emergency, however there are some basic media relations principles to follow that may, at the very least, minimize damage. The following are provided by the Public Relations Society of America.

1. Don’t go off half-cocked. Everything you say to a reporter can be quoted, so don’t start speaking until you know what you’re really talking about and what you want to say. Make sure you know your agenda before you open your mouth.

2. Be honest. You don’t have to tell everything you know, however whatever you do say must be the truth.

3. Show compassion. If deaths or injuries are involved, express your sorrow. Show sensitivity. You certainly don’t want to admit liability, however you do want to demonstrate humanity.


5. Be aware of body language. Your face and your body telegraph your emotions. Be relaxed, but lean a bit forward. Maintain direct eye contact with the reporter and keep the expression on your face pleasant no matter how provocative the questions are. Remember that in most stories, the reporter’s questions are never used.

6. Keep your cool. If you lose your temper, you will see it on the news. Reporters are neither your best friend nor your worst enemy; they’re just trying to get information and beat the competition.

7. Don’t be afraid of silence. If you need to pause and gather your thoughts, say so and go right ahead. A brief silence is better than a damaging quote.

8. Be human. People don’t believe or trust corporations, however they do have empathy for individual human beings.

9. Show people you care. First impressions count, and they’re almost impossible to change, so make sure you show that you care and are taking whatever positive action is possible.

10. Think like the public and your customers. If you just paid top dollar for the fanciest computer chip and then heard it made mistakes and the company wouldn’t replace it, how would you feel? The impression you give the public is more important than being right.

11. Stick to your values. What does your company believe in and stand for? Make sure those principles are known and followed by all employees. Let them guide you through tough times. Johnson & Johnson, widely praised for its handling of the Tylenol crisis, has a company credo that begins, “We believe our first responsibility is to the doctors, nurses and patients, to mothers and fathers and all others who use our products and services.”

That kind of credo will lay the foundation for all communication in a crisis. You must do the right thing before you can talk about it. If you want positive publicity, make sure your actions warrant it. And, once you take action, show reporters what you’re doing. Remember the power of an image. While viewers watched birds and otters die in a river of thick, black oil, the Exxon Company was silent. Don’t make the same mistake.
Be prepared for those questions by doing the following:
• Write down the answers to the basic questions before talking to the media.
• Check the facts.
• Be accurate.
• Deliver information as soon as possible.

The most important guideline in dealing with the media is to be honest and accurate. You gain nothing and your utility could lose credibility if information is wrong.

How should I work with the media?

Your media interaction should be well-planned and organized. The only way to achieve that goal is to have a comprehensive media plan, written with the help from the Public Affairs Department (if your utility has one), or with help from outside public relations consultants.

Such a plan includes your utility’s goals, its desired position in the community, and its crisis communication plan. Of course, energy utilities should have a crisis plan outlining internal actions and media interaction.

The plan also should include the name of a designated media spokesperson. In smaller utilities, that person might be the Utility Manager; in larger facilities the spokesperson might be the Public Affairs or Public Relations Director.

It is important to have one spokesperson to ensure information is accurate and consistent. The spokesperson should be poised, have good language and people skills, and be well-informed about water issues. Everyone at the utility must know who the spokesperson is. All information should be funneled through him or her.

Press releases

Press releases are an effective, efficient way of communicating, if used properly. Before writing a press release, decide whether it is being used to announce news or to request coverage of an event.

Informational releases are used when the facts speak for themselves, such as the announcement of a new utility manager or the issuing of new rules on summer watering restrictions. It is written inverted pyramid narrative style, which means the most important facts are in the first paragraph.

A request-for-coverage-release should answer the basic questions—who, what, when, where, why. This type of press release also will have a short narrative section explaining why the media will want to cover the event, what angles they might consider covering, and what video opportunities are available.

Both types of releases are short, informative and answer the basic questions. They can be mailed or faxed to newsrooms or other media departments.

A longer form of release is called a media kit. Such releases are packets of information, possibly including pictures and diagrams. They can be used to give reporters background information or to augment a press conference.

Personal interviews

Before agreeing to an interview, find out what subject the reporter wants to cover. Allow time to prepare and do research if necessary. Then, use the following guidelines:
• Know the facts and be accurate.
• Practice what you’re going to say and why.
• Practice to avoid mistakes.
• Explain complex issues using everyday language.
• Dress appropriately.

• Be aware of body language.
• Maintain good eye contact.

Crisis management

If you have a media plan, an emergency won’t be the first time you deal with reporters, but it will be the most important. During a crisis, it is absolutely necessary to communicate with journalists, and to do so only through your designated spokesperson.

Types of crisis include natural disasters, explosions, burst pipes, accidents, boil water orders, and waterborne disease outbreaks.

Reporters want the basic questions answered during a crisis—who, what, when, where, why. Because this information can become sensitive, be careful not to speculate, sensationalize or minimize. Also, do not guess at answers. Further, if anyone is injured, only the hospital or police should release their names—not the utility.

Express empathy for those affected by the situation. Additional crisis recommendations:
• Be the first source for information.
• Provide facts before reporters find the information elsewhere.
• Assign a spokesperson round the clock and release home and work phone numbers.
• Help reporters set up interviews with workers or those affected by a crisis.
• Provide regularly scheduled information updates with press releases or press conferences.
• Post an information board with pertinent facts and background information.
• Have experts available to answer complex questions.

Above all, follow two important rules when giving information to journalists:
1. Be honest (and accurate).
2. Be first.

Remember, journalists need you as much as you need them. Don’t be afraid to cultivate the relationship. Use these recommendations to enhance that link, and it will pay off for you and your utility.

—Catalog #65086—American Water Works Association
Listed below are awards given by national AWWA to recognize outstanding Section members. If you would like detailed information about these awards or know of someone who may be a candidate, please contact Steve Kelly, Beatrice Board of Public Works, 205 N. Fourth St., PO Box 279, Beatrice, NE 68310-0279, tel: 402.228.5217; fax: 402.228.5181; e-mail: skelley@bpw.ci.beatrice.ne.us

Abel Wolman Award of Excellence
Academic Achievement Award
A.P. Black Research Award
Archie E. Becher, Jr. Award
American/Canadian/Mexican Water Landmarks Award
Award of Merit
Distinguished Public Service Award
Division Best Paper Award
Education Award
Friendship Medal (by AWWA)
Friendship Medal (by IWEM)
George Warren Fuller Award
Gimmicks & Gadgets Award
Heroism Award
Honorary Member Award
Memberships Awards
Operator’s Meritorious Service Award
Opflow Publications Award
Outstanding Service to AWWA Award
Publications Award
Research Division Best Poster Award
Recognition for Service to the Water Industry
Safety Award
Section Education Award
Service to the Water Industry Award
Water Industry Hall of Fame

George Warren Fuller Award
The George Warren Fuller Award is the highest national honor given by AWWA to recognize individuals with outstanding service to the water industry. Listed below are Nebraska recipients.

1941 D.L. Erickson
1950 John C. Detweiler
1951 Lorenzo D. Wright
1951 H.E. Morris
1954 John W. Cramer
1956 Bert Gurney
1957 John W. Kruse
1959 William J. Sommers
1960 Ralph H. Lancaster
1961 M.L. Sievers
1962 Lowell Edwards
1963 George H. Beard
1964 Emil C. Wagner
1965 Theodore A. Filipi
1966 Ralph H. Trester
1967 Vern Livingston
1968 Frank Phelps
1969 E. Bruce Meier
1970 R.H. McLeod
1971 Joseph P. Laferla
1972 Floyd Sanks
1974 Richard D. Hawes
1975 Robert D. Catton
1977 Milton Launer
1978 Wayne Bitting
1979 Joseph J. Rossbach, Jr.
1980 Dean McNiven
1981 Mark Hammer
1982 Joseph L. Gerlt
1983 Cliff Summers
1984 Donald L. Lees
1985 Arley L. Goodenkauf
1986 Dr. Dewey R. Andersen
1988 George Fairfield
1989 Richard Robinson
1990 Burton A. Johnson
1991 Jerome Obrist
1992 Orville R. Davidson
1993 Merlin E. Lindahl
1994 Dennis C. Hirschbrunner
1995 Paul E. Dammann
1996 Lynn A. Wegehaupt
1997 Don A. Franklin
1998 Steve Kelley
1999 John G. Miriovsky
2000 Terrance A. O’Brien
2001 Richard Koenig
Nebraska Section American Water Works Association
Leisen Memorial Education and Training Grant Application

Please type or print legibly in black ink.

PERSONAL AND EMPLOYMENT BACKGROUND

Name: ___________________________________________________________ Home phone: __________________________

Home address: ___________________________________________________________ Office phone: __________________________

___________________________________________________________ Years in water industry: ________________

Current position: ___________________________________________________________ Years in current position: ________________

(Attach a copy of your job description)

AWWA membership number: ___________________________________________________________ Type of membership: ________________

Employer: ___________________________________________________________

Address of employer: ___________________________________________________________

Is your employer a member of AWWA? _______ If yes, indicate membership number: ___________ Type of membership: ________________

Your activities in the Nebraska Section AWWA (committees, positions held, etc.):

Membership in other professional organizations and your activities:

Other significant contributions to your community, etc.:

TRAINING GRANT INFORMATION

Use of grant funds: ___________________________________________________________ Amount requested: ________________

Dates of workshop, courses: ___________________________________________________________ Employer contribution: ________________

Location of training: ___________________________________________________________

Please indicate in the space below the value to you of the proposed training for your current position and/or other water industry-related positions.

I declare that all information supplied on this application is true and accurate.

Applicant’s signature: _______________________________________________________________________ Date: ________________

Send completed application to: Lynn Wegehaupt, Metropolitan Utilities District, 1723 Harney St., Omaha, NE 68102; phone: 402.554.7855; fax: 402.554.7709;
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**MainStream:** A monthly newspaper featuring news of the water industry, member achievements and conferences.

**AWWA Bookstore Catalog:** Includes more than 400 books, videos, software and manuals on the water industry.

**AWWA Sourcebook:** The official resource guide to water industry products and services.

**Discounts:** At least 30% on more than 400 books, manuals, software and training videos from the AWWA Bookstore Catalog; plus reduced member rates on all seminars, teleconferences, and in-service training events.

**Membership:** In one of 43 local AWWA sections in the U.S.

**Employee Services:** Free “position wanted” listings in AWWA’s membership newspaper.

**Group Insurance:** Access to low cost, group insurance programs for members residing in the U.S.

**Government Relations:** Assistance from AWWA’s government affairs division to help you with compliance issues and put you in touch with key contacts at state and federal agencies.

**Technical Library:** Includes the WATERNET database with more than 33,000 citations and abstracts of articles available online and on CD-ROM, WaterWiser conservation database, and WATERSTATS, the water utility database.

**Individual Grades**

**Active Member (Grade 02) and International Active Member (Grade 03):** An individual, such as a water utility employee, municipal official, public health worker, engineer, scientist, educator, consultant or other person interested or serving in the field of water supply.

**Additional Active Member (Grade 04):** Some grades of utility and organization memberships allow for additional members who receive the benefits of individual membership without dues.

**Operations Member (Grade 06):** An individual employed by a water utility that has 1,000 or fewer connections, or an employee below the supervisory level of a utility that has more than 1,000 connections.

**Retiree Member (Grades 08 and 09) and International Retiree Member (Grades 07 and 11):** A member with 10 years of AWWA membership, who is 60 years of age and substantially retired from active employment. Must complete an “Affidavit for Retirees” available from Headquarters—call 303.347.6149.

**Life Member (Grade 10):** An individual who has been an active member or named representative or an organization member for 30 years.

**Honorary Member (Grade 12):** An individual whose knowledge and accomplishments in the field of water supply entitle him/her to special recognition and exemption from paying dues.

**Student Member (Grade 14):** A regularly-enrolled college or university student.

**Utility and Organization Grades**

**Small Water System Member (Grade 18):** Water systems that supply to less than 1,000 public taps. Annual dues are based on number of taps.

**Small Water System Municipal Service Subscriber (Grade 19):** Water systems that supply to less than 1,000 public taps but are prohibited by local policy from acquiring “memberships.” Annual dues are based on number of taps.

**Utility Member (Grades 20-44, even numbers):** Water supply organizations which continuously supply, directly or indirectly, water to the public. Annual dues are based on number of customer service connections.

**Municipal Service Subscriber (Grades 21-45, odd numbers):** Municipal water departments, boards or commissions who seek the benefits of utility membership, but are prevented by local policy from taking “memberships.” Annual dues are based on number of customer service connections.

**Associate Member (Grades 50-57):** Organizations engaged in the manufacturing of products or the furnishing of products or services in connection with public water supply. Dues are based on sales to the water industry, defined as the annual gross dollar value of all water-related products, materials and services provided to the water industry.

**Consultant Member (Grades 62-68):** Engineering or other firms or individuals engaged primarily in consulting practice. Dues are based on the yearly average number of employees engaged in services to the water industry.

**Technical Service Member (Grade 74):** Organizations, such as libraries, industrial water systems or government departments who are interested in water supply, but do not come under any of the other categories of organization membership.

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The Nebraska Section offers a discount for new members. Call Rich Robinson, Kirkham Michael, 402.255.3840 for details.
Section 1: Personal Information

Preferred mailing address:
☐ Mr. ☐ Ms. ☐ Business ☐ Home
☐ Mrs. ☐ Dr.

Name: ____________________________________________________________

Street address: ____________________________________________________

Address: __________________________________________________________

P.O. Box or mail stop: ______________________________________________

City, state, zip: ____________________________________________________

Business phone: (_____) _______ Business fax: (_____) _______

e-mail address: ____________________________________________________

Company: _________________________________________________________

Title: _____________________________________________________________

Is your company a current member of AWWA? ☐ No ☐ Yes Member # (if known) __________________________

Please furnish company mailing address if different from above:

Company address: __________________________________________________

City, state, zip: ___________________________________________________

Applicant’s signature: ______________________________________________

Date: ________________________

Signature of endorsing member (optional): ______________________________

Endorsing member number: _________________________________________

Section 2: Dues and Section Assessments

☐ Active - $99 (02) ☐ Student - $32 (14) ☐ Operations/Administrative - $50 (06) (will not receive Journal AWWA) ☐ International - $145 (03)

Section 3: Payment

Prepayment of one year’s dues is required. No action on this application can be taken until payment is received. Dues are not transferrable or refundable. Dues are not deductible as charitable contributions for income tax purposes. Dues may be considered ordinary and necessary business deductions.

Annual Dues $________

Multi-Section Option $________

Total (U.S. funds) $________

Payment method
☐ Check enclosed, payable to AWWA
☐ Mastercard ☐ Visa ☐ American Express ☐ Send invoice

Card Number: _________________________________________________________

Expiration Date: ______________________________________________________

Signature: ___________________________________________________________

(credit card company will add Canadian exchange amount.)

Section 4: Multi-Section Option

In addition to your section membership, you also may join other AWWA section(s). This allows you to receive information on events and activities from other sections of your choice. If you would like multi-section information and fees, call 800.926.7337, and then indicate your multi-section choice(s) and fee(s) in the space below.

Other: _________________

Mail to: AWWA Membership 6666 W. Quincy Ave. Denver, CO 80235 800.926.7337 303.794.7711 or fax to: 303.347.0804
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