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Committee goals and objectives can be found on page 35. Committees always are looking for members. Contact the committee chairs if you’d like to get involved.

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2000 Board Meetings
Members are invited to attend board meetings. Meetings will begin at 9:30 a.m. at the Metropolitan Utilities District, 3100 S. 61st Ave., Omaha, except for the meeting at the annual conference in November.

Directions to Metropolitan Utilities District:
Take I-80 to the 60th Street Exit. Turn north to Grover St., which is the first set of traffic lights. Turn west (left) on Grover St. to 61st Ave. Turn north on 61st Avenue. Go up the hill, about four blocks to the main entrance (last entrance at the top of the hill with the large Metropolitan Utilities District sign). Entrance is on the west (left) side of the street.

Meeting Dates:
January 20
March 16
May 18
July 20
September 21
November 9, 1:30 p.m. Fall Conference, Kearney, NE

National AWWA
Annual Conferences & Exposition
2000 June 11-15, Denver
2001 June 17-21, Washington, D.C.
2002 June 16-20, New Orleans
2003 June 22-26, Anaheim, CA
2004 June 13-17, Orlando
2005 June 19-23, San Francisco
2006 June 18-22, San Antonio
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Q

QST Infrastructure  
5533 S. 27 St., Ste. 203  
Lincoln, NE 68512-1664  
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PO Box 22068  
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fax: 308.754.5286
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<td>League of Nebraska Municipalities</td>
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<td>City of McCook</td>
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<td>Mellen &amp; Associates, Inc.</td>
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<td>Metropolitan Utilities District</td>
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<td>Midcontinent Assistance Program</td>
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<td>Karyn Kennedy</td>
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ARTICLE I—NAME
1. The name of this organization shall be the “NEBRASKA SECTION OF THE AMERICAN WATER WORKS ASSOCIATION,” hereinafter referred to as the “Section.”
2. In these Bylaws, the American Water Works Association is hereinafter referred to as the “Association.”

ARTICLE II—OBJECT
The objectives of this Section shall be the purpose of the Association as stated in the Articles of Incorporation as follows:

a. Advancing the knowledge of the design, construction, operation, water treatment, and management of water utilities and developing standards for procedures, equipment, and materials used by public water supply systems;
b. Advancing the knowledge of the problems involved in the development of resources, production, and distribution of safe and adequate water supplies;
c. Educating the public on the problems of water supply and promoting a spirit of cooperation between consumers and suppliers in solving these problems; and
d. Conducting research to determine the causes of problems of providing a safe and adequate water supply and proposing solutions thereto in an effort to improve the quality and quantity of the water supply provided to the public.

ARTICLE III—MEMBERSHIP
The membership of this Section shall consist of those members of the American Water Works Association residing in or having principal business activity in the Nebraska Section and those assigned to the Nebraska Section by the Executive Director of the American Water Works Association.

ARTICLE IV—DUES AND FEES
There shall be no dues assessed against members of the Section, except that the Section may apply for permission to levy an assessment in accordance with AWWA Governing Documents in order to increase its funds available for Section uses consistent with Association objectives and policies.

ARTICLE V—HEADQUARTERS
The headquarters of this Section shall be at the office of the Secretary except as some other location may be specifically designated by the Section Governing Board.

ARTICLE VI—SECTION OFFICERS AND GOVERNING BOARD
1. The Officers of the Section shall be as follows:
   a. A Chair.
   b. A Chair-Elect.
   c. A Vice-Chair.
   d. A Secretary.
   e. A Treasurer.
   f. A Representative on the Association’s Board of Directors, hereinafter called the “Director.”
   g. Three Trustees—One of whom shall be the last living Past-Chair of the Section.
2. The above Officers shall constitute the Section Governing Board, hereinafter called the “Board,” which shall be the governing body of the Section.
3. The Officers of the Section shall execute its business in accordance with the Bylaws of the Section and the Articles of Incorporation, Bylaws, and Governing Documents of the American Water Works Association.
4. The term of each of the Officers shall be approximately one year, beginning and ending at the close of the Section Annual Conference, except in the case of the
ARTICLE VII—DUTIES OF THE OFFICERS

1. The duties of the Chair shall be to: a) supervise and coordinate all of the affairs of the Section; b) preside at all meetings of the Section and of the Board; and c) appoint all Committees of the Section, except as may be otherwise specifically provided herein or directed by the Board.

2. The Chair-Elect shall: a) perform the duties of the Chair in the Chair’s absence; and b) perform other duties as may be assigned by the Chair or the Board.

3. The Vice-Chair shall: a) perform the duties of the Chair or Chair-Elect in their absence; b) perform other duties as may be assigned by the Chair or the Board.

4. The Secretary shall: a) attend all meetings of the Section and of the Board, duly recording the proceedings thereof; b) prepare such records, reports and correspondence as may be required by the Board or by the Association to properly record the Section activities; and c) perform other duties as the Board may direct. In the absence of the Secretary the duties of the Secretary shall be performed by the Treasurer.

5. The Treasurer shall: a) be responsible for Section funds and shall establish and keep accurate accounts of receipts and disbursements in accordance with the Association Uniform System of Section Accounting; b) be responsible to collect all monies due the Section and shall promptly deposit the same to the credit of the Section in a depository approved by the Board; c) perform all the duties laid down in Article XI of the Governing Documents of the American Water Works Association; and 4) perform other duties as the Board may direct.

6. The Director shall be a member of the Section’s Board (and of the American Water Works Association’s Board of Directors) in accordance with the provisions of the Articles of Incorporation, Bylaws, and Governing Documents of the American Water Works Association and shall represent each one of those bodies in the deliberations of the other and shall act to coordinate and unify their actions.

7. The Trustees shall perform such duties as may be assigned by the Chair and have equal voting rights with that of other members of the Board.

ARTICLE VIII—THE SECTION GOVERNING BOARD

1. Meetings of the Board shall be called by the Chair on his or her own initiative or at the request of any other member of the Board. There shall be at least one meeting of the Board during the annual meeting of the Section.

2. A quorum of the Board shall consist of at least five of its members.

3. The Board shall have general supervision over all of the affairs of the Section and shall be its legal representative in all matters except as this duty may be specifically delegated.

The Board shall prepare as needed, and enforce the conduct of the business of the Section regulations not in conflict with these Bylaws or the Articles of Incorporation, Bylaws, or Governing Documents of the American Water Works Association, and shall amend same as required.

ARTICLE IX—ELECTION OF OFFICERS

1. Nominating Committee

Not later than March 1 of each year, the Section Chair shall appoint a nominating committee of three members who are not officers of the Section. The nominating committee shall select one nominee for each of the following offices: Chair-Elect, Vice-Chair, Secretary, Treasurer, three Trustees, one of whom shall be the last living Past-Chair of the Section who is a member of the Section; and, at three-year intervals, shall select one nominee for the office of the Director. The Section Chair-Elect shall automatically assume the office of Section Chair. The Committee’s nominations shall be in the hands of the Secretary not later than July 31. Upon receipt of the nominations, the Secretary shall, within twenty days, mail to each member a notice setting forth the nominations of the nominating committee and stating the date, time, and place of the next general meeting, at which the elections will be held. Should the nominating committee fail to act by July 31, the Secretary shall notify the members by mail, stating that all nominations will be from the floor at the Section’s general meeting, the date, time, and place of which shall be included in the notice to the members.

2. Election

At the Section’s general meeting, the Chair shall read the notice as issued by the Secretary, after which he or she shall call for and receive additional nominations from the membership assembled. Separate balloting shall be conducted for each office. The Chair may accept a motion for a unanimous ballot for such nominee. A majority of the votes cast shall be required to elect. All members of the Section in good standing are eligible to vote, except for multi-section members.

3. Vacancies

Should the Chair of the Section be unable to complete the term of office, the duties of the office shall be performed by the Chair-Elect.
Should the Chair-Elect be unable to complete the term of office, the duties of the office shall be performed by the Vice-Chair.

Should the Trustee who serves by virtue of being the Past-Chair be unable to complete the term of office, the Board shall appoint a previous Past-Chair to serve as Trustee or, if there is none able or willing to serve, a qualified member of the Section to fill the vacancy.

Should the Secretary or Treasurer be unable to complete the term of office, the Board shall appoint either:

a. One of their number to perform the duties of Secretary or Treasurer for the balance of the term, or

b. A qualified member of the Section to fill the vacancy for the balance of the term.

Should the Director be unable to complete the term of office, the Board shall appoint a successor to serve the remainder of the term, and the Secretary shall notify the Executive Director of the Association of such selection.

**ARTICLE IX—MEETINGS**

1. The Section shall hold at least one general meeting in each calendar year for the purpose of conducting the Section’s business, electing officers, receiving reports of the various officers and committees, promoting the interests of the Association and advancing the technical and administrative knowledge of the members. The time and place of the general meeting shall be fixed by the Board.

2. The Section may hold other meetings from time to time for the purpose of presenting technical papers on a subject of special interest, workshops, educational seminars, etc. The time and place of these meetings may be set by the Board or by a committee appointed by the Board for this purpose subject to the other provisions of this article.

3. It is the policy of this Section to endeavor to cooperate with other Sections of the American Water Works Association to prevent conflict of meeting dates with those of other Sections’ meetings and especially with those of the adjoining Sections. The Section may, if deemed advisable by the Board, hold joint meetings with other adjoining Sections or with other organizations having mutual interests, such as the Nebraska Water Environment Association, Nebraska Section American Public Works Association or the Utilities Section of the Nebraska League of Municipalities.

If such joint meetings are held, any business meetings of the Section shall be open to all interested individuals, but only those holding membership in the Section shall have voting rights. Further, the Section’s participation in such joint meetings shall be clearly identified and publicized, and the Section shall have an approximately equal share of the program.

**ARTICLE X—AMENDMENTS**

1. Proposals for the amendment of these Bylaws may originate by the unanimous vote of the Section Governing Board or they may originate by the submission to the Secretary of a written petition signed by at least ten members of the Section. Upon an amendment being proposed in either of these two manners, the Secretary shall furnish each member a copy of the proposed amendment. The proposed amendment shall then be voted upon by the members at the next annual meeting in a manner similar to that provided for the election of officers (Article IX of these bylaws), or may at the discretion of the Board be voted upon by letter ballot, provided, however, in either case all members shall have at least thirty days in which to consider the proposed amendment prior to a vote upon it.

2. Upon favorable action having been taken as to an amendment in the foregoing manner, the Secretary of the Section shall then submit same to the Executive Director of the American Water Works Association for approval or disapproval by the Association’s Board of Directors. Upon notification by the Association’s Secretary that the amendment has been approved by the Board of Directors, it shall thereupon become effective.

3. Personal pronouns referring to either the masculine or to the feminine gender in the Bylaws shall be considered interchangeable where applicable and as the context requires or permits.

**ARTICLE XI—DISSOLUTION**

1. In case of dissolution of the Section, such portions of the funds in the hands of the Treasurer as may have derived from the General Funds of the American Water Works Association shall be returned to the American Water Works Association.

2. The balance of the Section funds or property shall be disposed of by transfer and distribution to any one or more corporations, funds, or foundations organized and operated in the United States of America exclusively for scientific or educational purposes. No part of the net earnings of which inures to the benefit of any private shareholders or individual, no substantial part of the activities of which is carrying on propaganda or otherwise attempting to influence legislation, and which does not participate in, or intervene in (including the publishing or distributing of statements) any political campaign on behalf of any candidate for public office, such recipient or recipients to be selected by vote of the majority of the members of the Section at a meeting called for the purpose, or if for any reason such disposition cannot be effected, then such funds shall be so distributed pursuant to the order, judgment or decree of a court having jurisdiction over the assets and property of the Section.

Approved by the AWWA Board of Directors in June 1996.
Committee goals

Awards
1. Develop a list of awards, eligibility requirements, plus deadlines for submitting nominations for national and state awards.
2. Publish in Section newsletter a call for nominations, if applicable.
3. Coordinate water operator awards with Nebraska Health & Human Services.
4. Actively pursue awards for eligible individuals or groups.

Cross Connection
1. Review Nebraska Health & Human Services Cross Connection Control regulations.
2. Conduct or cosponsor, as needed, cross connection control workshop(s).
3. Work with other committees, organizations and groups for training and transfer of information.

Education & Training
1. Continue education and training programs in cooperation with the League of Nebraska Municipalities, Nebraska Rural Water Association and Nebraska Health & Human Services.
2. Develop long-range goals for education and training activities.
3. Develop one workshop or other training activity during the year.
4. Provide AWWA education material display at the annual fall conference.
5. Work with other committees, organizations and groups on training and transfer of information, such as the Children’s Groundwater Festival.

Fall Conference
1. Conduct an effective annual fall conference for the entire membership.
2. Develop interesting, effective programs with variety for all members at each meeting.
3. Encourage potential members to attend programs by direct program mailings to selected nonmembers.

Manufacturers Association Council (MAC)
This committee was formed in mid-1999. Objectives and purpose will be decided by volunteers who serve on the council. MAC members fall under the umbrella of organization memberships, along with consultant and technical service members.

Call Tony Bilek at Mc2, Inc., 402.333.9660, to find out how you and your organization can benefit from being an active member of the Nebraska MAC.

Membership
1. Develop membership promotion program.
2. Complete prospective membership lists, including nonmembers who regularly attend conferences.
3. Identify prospective members from public and private water suppliers, consulting engineers and equipment suppliers.
4. Provide article or information for each issue of Wise Water Words.
5. Retain existing members.
6. Secure a utility membership for every water utility system with more than 10,000 customers.
7. Secure a minimum of one membership in every Nebraska county.
8. Welcome new members and introduce them at the annual fall conference.

Nominations
Actively pursue nominations for officers according to Section Bylaws, and submit a written report of nominations to the Board of Governors and Publications chairperson prior to the annual fall conference.

Publications
1. Publish three issues of the Section newsletter per calendar year.
2. Exchange newsletters with other AWWA sections and similar organizations.
3. Publish biennial membership directory.
4. Implement advertisement program for membership directory and newsletter.

Public Information
1. Update web site as needed.
2. Provide timely information to national AWWA.
3. Develop news releases and media coverage regarding AWWA Nebraska Section Award recipients.

Research
1. Evaluate research needs of members and report to the Board of Governors.
2. Continue to promote an effective working relationship with UNL and UNO on any research projects related to the water industry.

Safety
1. Coordinate a safety workshop with the League of Nebraska Municipalities and the Nebraska Water Environment Federation.
2. Work with the Nebraska Health & Human Services to accept safety workshop credit hours for application towards water operator recertification.
3. Work with other committees, organizations and groups for training and transfer of information.

Scholarship
Award annual training grants to Section members, members of their families and graduate students.

Small Systems
1. Develop committee goals and objectives.
2. Work with other committees, organizations and groups, including the Nebraska Rural Water Association, on training and transfer of information.

Student Activities
1. Provide for student paper presentations at the annual conference.
2. Encourage student membership and/or attendance at the annual fall conference.

Water for People
Promote interest and raise funds for the international AWWA Water for People Program, which supports drinking water and sanitation projects in developing countries.

Water Utility Council
1. Monitor water issues and activities at state and federal levels.
2. Advise the Board of Trustees of critical legislative hearings.
3. Work with other water organizations to educate legislators about the water industry.
4. Provide written summaries to the Board of Trustees.

Young Professionals
The Young Professionals Group will be organized in 2000. Objectives will include providing networking tools and orientation to the water industry for young professionals.

For more information, contact Joe Baxter of Olsson Associates, 308.384.8750 or Eric Obert of JEO Engineers, 402.443.4661.
The Nebraska Section maintains a library at the Lincoln Water System, 2021 N. 27th St., Lincoln, NE. If you’d like to borrow any of these resources, call Lonnie Rech, 402.441.5923. These resources also may be purchased from national AWWA. See AWWA Publications Catalog for complete descriptions.

**Videos**
1. Big Fears, Little Risks
2. Always Pure, Never Runs Dry
3. Electrical Safety
4. Minimizing Back Strain on the Job
6. Off the Record: Insiders’ Techniques for Working with the Media
7. Consumer Attitude Survey on Water Quality Issues
8. Public Affairs for Water Utilities
9. Distribution Systems Overview: A Case Study
10. Satellite Teleconference: Benchmarking for the Water Industry
13. Public Affairs for Water Utilities

**Handbooks**
1. Distribution System Maintenance Techniques
2. Maintenance Management
3. Cross Connection and Backflow Prevention
4. Basic Management Principles for Small Water Systems

**Training materials**
1. Water Supply Operation Series—complete set
2. Water Distribution Operator Training Handbook

**National conferences**
1. Distribution System Symposium—1989
2. Distribution System Symposium—1990

**AWWA manual sets**
- **M1** Water Rates, 1991
- **M2** Automation and Instrumentation, 1990
- **M3** Safety Practices for Water Utilities, 1990
- **M4** Water Fluoridation Principles and Practices, 1988
- **M5** Water Utility Management Practices, 1980
- **M6** Water Meters: Selection, Installation, Testing, Maintenance, 1986
- **M9** Concrete Pressure Pipe, 1979
- **M11** Steel Pipe; Guide for Design and Installation, 1989
- **M12** Simplified Procedures for Water Examination, 1978
- **M14** Recommended Practices for Backflow Prevention, 1990
- **M16** Work Practices for Asbestos: Cement Pipe, 1978
- **M17** Installation, Field Testing and Maintenance of Fire, 1989
- **M19** Emergency Planning
- **M20** Water Chlorination Principles and Practices, 1973
- **M21** Groundwater, 1989
- **M22** Sizing Water Service Lines and Meters, 1975
- **M23** PVC Pipe: Design and Installation, 1980
- **M24** Dual Water Systems, 1983
- **M25** Flexible Membrane Covers and Linings for Potable Water Reservoirs, 1985
- **M26** Water Rates and Related Charges, 1986
- **M27** External Corrosion: Introduction to Chemistry and Control, 1986
- **M28** Cleaning and Lining Water Mains, 1987
- **M29** Water Utility Capital Financing, 1988
- **M30** Pre-Coat Filtration, 1988
- **M31** Distribution System Requirements for Fire Protection, 1992
- **M32** Distribution Network Analysis for Water Utilities, 1989
- **M33** Flow Meters in Water Supply, 1989
- **M35** Revenue Requirements, 1990
- **M36** Water Audits and Leak Detection, 1990

**AWWA Standards**

1. **Treatment**
   - **Source:**
     - A100 Water Wells
   - **Filtration:**
     - B100 Filtering Material
   - **Softening:**
     - B200 Sodium Chloride
     - B201 Soda Ash
     - B202 Quicklime and Hydrated Lime
   - **Disinfection:**
     - B302 Ammonium Sulfate
     - B303 Sodium Chlorite
   - **Coagulation:**
     - B402 Ferrous Sulfate
     - B403 Aluminum Sulfate—Liquid, Ground or Lump
     - B405 Sodium Aluminate
     - B406 Ferric Sulfate
     - B407 Liquid Ferric Chloride
     - B408 Liquid Polyaluminum Chloride
     - B451 Poly (Diallyldimethylammonium Chloride)
     - B452 EPI-DMA Polyamines
   - **Scale and Corrosion Control:**
     - B501 Sodium Hydroxide
     - B502 Sodium Polyphosphate
     - B510 Carbon Dioxide
     - B511 Potassium Hydroxide
     - B512 Sulfur Dioxide
     - B550 Calcium Chloride

2. **Pipes and Accessories**
   - **Ductile Iron Pipe and Fittings:**
     - C104 ANS-Cement Lining-DIP
     - C105 ANS-Polyethylene Encasement-DIP
     - C110 ANS-D.I. and G.I. Fittings (3-48 inches)-DIP
     - C111 ANS-Rubber Gasket Joints-DIP
ANS-Flanged DIP with Threaded Flanges
ANS-Thickness Design of DIP
ANS-DIP Centrifugally Cast

Steel Pipe:
- Steel Water Pipe, 6 inches and larger
- Coat Tar Protective Coatings and Linings for Steel Water Pipelines: Enamel and Tape-Hot Applied
- Cement Mortar Lining and Coating for Steel Water Pipe (4 inches and larger): Shop Applied
- Field Welding of Steel Water Pipe
- Dimensions for Fabricated Steel Water Pipe Fittings
- Cold Applied Tape Coatings for the Exterior of Special Sections, Connections and Fittings for Steel Water Pipelines
- Liquid Epoxy Coating Systems for Interior and Exterior of Steel Water Pipelines
- Tape Coating Systems for Exterior of Steel Water Lines
- Extruded Polyolefin Coatings for Exterior of Steel Water Pipelines
- Heat Shrinkable Cross-Linked Polyolefin Coatings for Exterior of Special Sections, Connections and Fittings for Steel Water Pipelines
- Cold Applied Petroleum Tape and Petroleum Wax Tape Coatings for Exterior of Special Sections, Connections and Fittings on Buried Steel Water Pipelines
- Coating the Exterior of Aboveground Steel Water Pipelines and Fittings
- Stainless Steel Pipe (4 inches—100 mm and larger)

Concrete Pipe:
- Reinforced Concrete Pressure Pipe, Steel-Cylinder Type, for Water and Other Liquids
- Prestressed Concrete Pressure Pipe, Steel-Cylinder Type, for Water and Other Liquids
- Design of Prestressed Concrete Cylinder Pipe

Asbestos—Cement Pipe:
- Asbestos-Cement Pressure Pipe (4-16 inches—100-400 mm) for Water Distribution Systems
- Selection of Asbestos-Cement Pressure Pipe (4-16 inches—100-400 mm) for Water Distribution Systems
- Asbestos-Cement Transmission Pipe (18-42 inches—450-1,050 mm) for Potable Water and Other Liquids
- Practice for the Selection of Asbestos-Cement Transmission and Feeder Main Pipe (18-42 inches—450-1,050 mm)

Valves and Hydrants:
- Metal Seated Gate Valves for Water Supply Service
- Wet Barrel Fire Hydrants
- Ball Valves (5-48 inches—150-1,200 mm)

Pipe Installation:
- Cement Mortar Lining or Water Pipelines (4 inches or 100 mm and larger), in place
- Installation of Asbestos-Cement Pressure Pipe

Meters:
- Cold Water Meters—Displacement Type, Bronze Main Case
- Cold Water Meters—Turbine Type for Customer Service
- Cold Water Meters—Compound Type
- Cold Water Meters—Fire Service Type
- Propeller-Type Meters for Waterworks Applications

Service Lines:
- Underground Service Line Valves and Fittings

Plastic Pipe:
- Polyvinyl Chloride (PVC) Pressure Pipe (4-12 inches) for Water Distribution
- Polyvinyl Chloride (PVC) Water Transmission Pipe (nominal diameters, 14-36 inches)
- Polyethylene (PE) Pressure Pipe and Fittings (4-63 inches) for Water Distribution
- Polyvinyl Chloride (PVC) Pressure Fittings for Water (4-8 inches—100-200 mm)
- Fiberglass Pressure Pipe

Storage:
- Automatically Controlled, Impressed Current Cathodic Protection for the Interior of Steel Water Tanks
- Thermosetting Fiberglass Reinforced Plastic Tanks

Plant Equipment:
- Contact Molded, Fiberglass Reinforced Plastic Wash Troughs and Launderers
- Matched Die-Molded, Fiberglass Reinforced Plastic Weir Plates, Scum Baffles and Mounting Brackets
Off the Record: Insiders’ techniques for working with the media

Who are the media?
The media include local and national magazines, newspapers, radio and television networks, wire services, and even computer networks. Each medium has a different angle on the news, different deadlines and different contacts.

Pay attention to the differences in media. Print and television reporters have different needs; a print journalist might want a good map of the facility to illustrate a story, while a television reporter might want to videotape pictures of the plant.

If you haven’t already done so, contact print or broadcast newsrooms in your community to find out which journalists to deal with on daily stories, press conferences and emergencies. Keep those names and telephone and fax numbers with your media plan.

Be aware that all journalists work with uncompromising deadlines. If you’re working with a reporter, find out when he or she needs the information to meet a deadline.

Also, journalists have a rule you need to understand. It is called talking “off the record.” Unless you tell the reporter in advance your conversation is “off the record,” and get his or her agreement, anything and everything you disclose may be used. Your should avoid speaking off the record.

What do the media want?

• WHO did it and WHO is affected?
• WHAT happened and WHAT are the consequences?
• WHEN did it happen?
• WHERE did it happen?
• WHY did it happen?

Be prepared for those questions by doing the following:

• Write down the answers to the basic questions before talking to the media.
• Check the facts.
Crisis management

If you have a media plan, an emergency won’t be the first time you deal with reporters, but it will be the most important. During a crisis, it is absolutely necessary to communicate with journalists, and to do so only through your designated spokesperson.

Types of crisis include natural disasters, explosions, burst pipes, accidents, boil water orders, and waterborne disease outbreaks.

Reporters want the basic questions answered during a crisis—who, what, when, where, why. Because this information can become sensitive, be careful not to speculate, sensationalize or minimize. Also, do not guess at answers. Further, if anyone is injured, only the hospital or police should release their names—not the utility.

Express empathy for those affected by the situation. Additional crisis recommendations:

• Be the first source for information.
• Provide facts before reporters find the information elsewhere.
• Assign a spokesperson round the clock and release home and work phone numbers.
• Help reporters set up interviews with workers or those affected by a crisis.
• Provide regularly scheduled information updates with press releases or press conferences.
• Post an information board with pertinent facts and background information.
• Have experts available to answer complex questions.

Above all, follow two important rules when giving information to journalists:

1. Be honest
   (and accurate).
2. Be first.

Remember, journalists need you as much as you need them. Don’t be afraid to cultivate the relationship. Use these recommendations to enhance that link, and it will pay off for you and your utility.

—Catalog #65086—American Water Works Association
Listed below are awards given by national AWWA to recognize outstanding Section members. If you would like detailed information about these awards or know of someone who may be a candidate, please contact John Miriovsky, Lincoln Water System, 2021 N. 27 St., Lincoln, NE 68503-1025; phone: 402.444.15932; fax: 402.441.8493; e-mail: miriovsk@ci.lincoln.ne.us

Abel Wolman Award of Excellence
Academic Achievement Award
A.P. Black Research Award
Archie E. Becher, Jr. Award
American/Canadian/Mexican Water Landmarks Award
Award of Merit
Distinguished Public Service Award
Division Best Paper Award
Education Award
Friendship Medal (by AWWA)
Friendship Medal (by IWEM)
George Warren Fuller Award
Gimmicks & Gadgets Award
Heroism Award
Honorary Member Award
Memberships Awards
Operator’s Meritorious Service Award
Opflow Publications Award
Outstanding Service to AWWA Award
Publications Award
Research Division Best Poster Award
Recognition for Service to the Water Industry
Safety Award
Section Education Award
Service to the Water Industry Award
Water Industry Hall of Fame

George Warren Fuller Award
The George Warren Fuller Award is the highest national honor given by AWWA to recognize individuals with outstanding service to the water industry. Listed below are Nebraska recipients.

1941 D.L. Erickson
1950 John C. Detweiler
1951 Lorenzo D. Wright
1951 H.E. Morris
1954 John W. Cramer
1956 Bert Gurney
1957 John W. Kruse
1959 William J. Sommers
1960 Ralph H. Lancaster
1961 M.L. Sievers
1962 Lowell Edwards
1963 George H. Beard
1964 Emil C. Wagner
1965 Theodore A. Filipi
1966 Ralph H. Trester
1967 Vern Livingston
1968 Frank Phelps
1969 E. Bruce Meier
1970 R.H. McLeod
1971 Joseph P. Laferla
1972 Floyd Sanks
1974 Richard D. Hawes
1975 Robert D. Catton
1977 Milton Launer
1978 Wayne Bitting
1979 Joseph J. Rossbach, Jr.
1980 Dean McNiven
1981 Mark Hammer
1982 Joseph L. Gerlt
1983 Cliff Summers
1984 Donald L. Lees
1985 Arley L. Goodenkauf
1986 Dr. Dewey R. Andersen
1988 George Fairfield
1989 Richard Robinson
1990 Burton A. Johnson
1991 Jerome Obrist
1992 Orville R. Davidson
1993 Merlin E. Lindahl
1994 Dennis C. Hirschbrunner
1995 Paul E. Dammann
1996 Lynn Wegehaupt
1997 Don A. Franklin
1998 Steve Kelley
1999 John G. Miriovsky
PERSONAL AND EMPLOYMENT BACKGROUND

Name: ___________________________________________________________ Home phone: __________________________

Home address: ___________________________________________________________ Office phone: __________________________

___________________________________________________________ Years in water industry: ________________

Current position: ___________________________________________________________ Years in current position: ________________

(Attach a copy of your job description)

AWWA membership number: ___________________________________________________________ Type of membership: ________________

Employer: ___________________________________________________________

Address of employer: ___________________________________________________________

Is your employer a member of AWWA? _______ If yes, indicate membership number: ___________ Type of membership: ________________

Your activities in the Nebraska Section AWWA (committees, positions held, etc.):

Membership in other professional organizations and your activities:

Other significant contributions to your community, etc.:

TRAINING GRANT INFORMATION

Use of grant funds: ___________________________________________________________ Amount requested: ________________

Dates of workshop, courses: ___________________________________________________________ Employer contribution: ________________

Location of training: ___________________________________________________________

Please indicate in the space below the value to you of the proposed training for your current position and/or other water industry-related positions.

Unless self-employed, please attach a letter of support from your employer.

I declare that all information supplied on this application is true and accurate.

Applicant’s signature: _______________________________________________________________________ Date: ________________

Send completed application by September 1 to: Lynn Wegehaupt, Metropolitan Utilities District, 1723 Harney St., Omaha, NE 68102

Please make copies of this order form as needed
Advertisement rates for newsletter, Wise Water Words

The newsletter is published three times a year. Circulation is more than 500. Price is for one issue only. Include $50 setup fee. Black and Pantone 293 Blue are only colors of ink printed. Your ad also will appear in the publication when it is posted on our web site: www.awwaneb.org.

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Ad order form for 2000 Wise Water Words

☐ Wise Water Words, Spring issue, 2000 (deadline for copy, etc. January 15, 2000)
☐ Wise Water Words, Summer issue, 2000 (deadline for copy, etc. April 1, 2000)
☐ Wise Water Words, Fall/Winter issue, 2000 (deadline for copy, etc. August 1, 2000)

☐ Use same copy, artwork and design for publications I marked above.

(Please print)
My name: ______________________________________________________________________________________
My company: ______________________________________________________________________________________
Address: ______________________________________________________________________________________
City, state, zip: ________________________________________________________________________________
Phone: (______) ___________________ Fax: (______) ___________________
e-mail: ________________________________________________________________

Amount enclosed: $50 setup fee + $ __________ = $ __________

Please make a copy of completed order form for your files. Send with ad copy, artwork and dummy layout to: Mari Matulka, Metropolitan Utilities District, 1723 Harney St., Omaha, NE 68102; phone: 402.449.8154; fax: 402.449.8166; e-mail: mari_matulka@mudnebr.com. Ads must be prepaid. Make check payable to the Nebraska Section AWWA.

Acceptance of advertising by the Nebraska Section AWWA does not constitute endorsements of the advertiser, its products or services, nor does Wise Water Words make any claims or guarantees as to the accuracy or validity of the advertiser’s offer.
As an individual member, you’ll enjoy:

**Journal AWWA:** The world’s leading technical publication on drinking water issues.

**Opflow:** A monthly newsletter with how-to articles and instructional features on all aspects of the water system materials, construction, management, operations and maintenance.

**MainStream:** A monthly newspaper featuring news of the water industry, member achievements and conferences.

**AWWA Bookstore Catalog:** Includes more than 400 books, videos, software and manuals on the water industry.

**AWWA Sourcebook:** The official resource guide to water industry products and services.

**Discounts:** At least 30% on more than 400 books, manuals, software and training videos from the AWWA Bookstore Catalog; plus reduced member rates on all seminars, teleconferences, and in-service training events.

**Membership:** In one of 43 local AWWA sections in the U.S.

**Employee Services:** Free “position wanted” listings in AWWA’s membership newspaper.

**Group Insurance:** Access to low cost, group insurance programs for members residing in the U.S.

**Government Relations:** Assistance from AWWA’s government affairs division to help you with compliance issues and put you in touch with key contacts at state and federal agencies.

**Technical Library:** Includes the WATERNET database with more than 33,000 citations and abstracts of articles available online and on CD-ROM, WaterWiser conservation database, and WATERSTATS, the water utility database.

**Individual Grades**

**Active Member (Grade 02) and International Active Member (Grade 03):** An individual, such as a water utility employee, municipal official, public health worker, engineer, scientist, educator, consultant or other person interested or serving in the field of water supply.

**Additional Active Member (Grade 04):** Some grades of utility and organization memberships allow for additional members who receive the benefits of individual membership without dues.

**Operations Member (Grade 06):** An individual employed by a water utility that has 1,000 or fewer connections, or an employee below the supervisory level of a utility that has more than 1,000 connections.

**Retiree Member (Grades 08 and 09) and International Retiree Member (Grades 07 and 11):** A member with 10 years of AWWA membership, who is 60 years of age and substantially retired from active employment. **Must** complete an “Affidavit for Retirees” available from Headquarters—call 303.347.6149.

**Life Member (Grade 10):** An individual who has been an active member or named representative or an organization member for 30 years.

**Honorary Member (Grade 12):** An individual whose knowledge and accomplishments in the field of water supply entitle him/her to special recognition and exemption from paying dues.

**Student Member (Grade 14):** A regularly-enrolled college or university student.

**Utility and Organization Grades**

**Small Water System Member (Grade 18):** Water systems that supply to less than 1,000 public taps. Annual dues are based on number of taps.

**Small Water System Municipal Service Subscriber (Grade 19):** Water systems that supply to less than 1,000 public taps but are prohibited by local policy from acquiring “memberships.” Annual dues are based on number of taps.

**Utility Member (Grades 20-44, even numbers):** Water supply organizations which continuously supply, directly or indirectly, water to the public. Annual dues are based on number of customer service connections.

**Municipal Service Subscriber (Grades 21-45, odd numbers):** Municipal water departments, boards or commissions who seek the benefits of utility membership, but are prevented by local policy from taking “memberships.” Annual dues are based on number of customer service connections.

**Associate Member (Grades 50-57):** Organizations engaged in the manufacturing of products or the furnishing of products or services in connection with public water supply. Dues are based on sales to the water industry, defined as the annual gross dollar value of all water-related products, materials and services provided to the water industry.

**Consultant Member (Grades 62-68):** Engineering or other firms or individuals engaged primarily in consulting practice. Dues are based on the yearly average number of employees engaged in services to the water industry.

**Technical Service Member (Grade 74):** Organizations, such as libraries, industrial water systems or government departments who are interested in water supply, but do not come under any of the other categories of organization membership.

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**The Nebraska Section offers a discount for new members. Call Rich Robinson, Kirkham Michael, 402.255.3840 for details.**
Section 1: Personal Information

- Name:
- Street address:
- Address:
- P.O. Box or mail stop:
- City, state, zip:
  - Business phone:
  - Business fax:
  - e-mail address:
- Company:
- Title:
- Is your company a current member of AWWA? Yes / No
- Please furnish company mailing address if different from above:
- Company address:
- City, state, zip:
- Applicant’s signature:
- Date:
- Signature of endorsing member (optional):
- Endorsing member number:

Section 2: Dues and Section Assessments

- Active - $95 (02)
- Student - $30 (14)
- Operations/Administrative - $45 (06) (will not receive Journal AWWA)
- International - $140 (03)

Section 3: Payment

Dues are valid through December 31, 1999. No action on this application can be taken until payment is received. Dues are not transferrable or refundable. Dues are not deductible as charitable contributions for income tax purposes. Dues may be considered ordinary and necessary business deductions.

<table>
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<th>Annual Dues</th>
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<td>Multi-Section Option</td>
<td>Line 2 (enter amount from annual dues in Section 4)</td>
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Total (U.S. funds) $_________

Payment method:
- Check enclosed, payable to AWWA: Canadian funds--add 35%
- Mastercard
- Visa
- Diner’s Club
- American Express

- Card Number: ____________________________
- Expiration Date: _______________________

Signature: ________________________________

(Credit card company will add Canadian exchange amount.)

Section 4: Multi-Section Option

In addition to your section membership, you may also join other AWWA section(s). This allows you to receive information on events and activities from other sections of your choice. If you would like multi-section information and fees, call 800.926.7337, and then indicate your multi-section choice(s) and fees(s) in the space below.

Section 5: Circulation Figures

All applicants must complete this section. For auditing purposes, please circle one description in each of the 3 groups below that best describes you.

Business and Industry
A. Public Water Supply—Municipally Owned
B. Public Water Supply—Investor Owned
C. Government—Federal, State, Local
D. Consultant
E. Contractor
F. Private Industrial Systems or Water Wholesaler
G. Manufacturer of Equipment & Supplies, including Representatives
H. Distributors of Equipment & Supplies, including Representatives
I. Educational Institutions, Faculty and Students, Libraries and Other Related Organizations
J. Fully Retired
K. Research Lab
L. Unreported

Field Served
- Water Supply Only
- Wastewater Only
- Both
- Other

Signature required:

Date:

Job Title
A. Executive-General Manager, Commissioner, Board Member, City Manager, Mayor, President, Vice-President, Owner, Partner, Director, etc.
B. Management-Division Head, Section Head, Manager, Chief Engineer, Comptroller, etc.
C. Engineering/Non-managerial-Civil Engineer, Mechanical Engineer, Environmental Engineer, Planning Manager, Field Engineer, System Designer, etc.
D. Scientific/Non-managerial-Chemist, Biologist, Biophysicist, Researcher, Analyst, etc.
E. Purchasing-Purchasing Agent, Procurement Specialist, Buyer, etc.
F. Operations-Foreman, Operator, Maintenance, Crewman, Service Representative, etc.
G. Marketing & Sales/Non-managerial-Market Analyst, Marketing Representative, Salesperson, Sales Representative, etc.
H. Other:

Interests
- Please help us serve you better by marking all appropriate areas of professional interest.
- Backflow
- Career Development
- Computer/Information Systems
- Conservation/Efficiency
- Customer Service
- Disinfection
- Distribution System
- Emergency Planning
- Filtration
- Ground Water
- Hazardous Waste Management
- Laboratory/Testing Sample
- Maintenance/Operations
- Membrane Treatment
- Personnel Management
- Public Information/Relations
- Regulatory/Legislative
- Water Resources Mgmt./Plan.
- Rates/Cost of Service
- Safety
- Surface Water
- Water Reuse
- Youth Education
- Other:

Optional
AWWA maintains profile data for use in developing additional programs and services to meet the diverse needs of our members.

Birth Date:

Race/Ethnic Identification (Circle one)
- American Indian/Alaskan Native
- Asian/Pacific-Islander
- African-American
- Hispanic
- White (Non-Hispanic)
- Other

Gender (Circle One)
- Female
- Male

Mail to: AWWA Membership
6666 W. Quincy Ave.
Denver, CO 80235
800.926.7337
303.794.7711
or fax to: 303.347.0804
Kevin Carpenter
Sales Representative
623 West 7th St.
Sioux City, Iowa 51103
712.279.8093
800.382.3599
Fax: 712.279.8070
kcarpenter@steffeninc.com

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A Process Equipment Company

Jon Harger
56780 241st St.
Ames, IA 50010
515.233.8599
Fax: 515.233.8602

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