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**2009 Committee Chairs**

Dr. Bruce Dvorak, *Audit*

402.472.3431

Steve Kelley, *Awards*

402.228.5217

Rob Pierce, *Budget*

402.458.5661

Rich Koenig, *Cross Connections*

402.370.3114

Mike Wentink, *Education*

308.535.8134 or 402.471.1005

John S. Olsson, *Fall Conference*

402.458.5661

Chris Koenig, *Fuller Award*

402.548.5112

Tony Bilek

*Manufacturers/Associates Council*

402.333.9660

Rich Robinson, *Membership*

402.255.3840

Kevin Tobin, *Nominations*

402.504.7560

Mari Matulka, *Publications*

402.504.7150

Mary Poe, *Public Information*

402.471.1003

Dr. Bruce Dvorak, *Research*

*and Student Activities*

402.472.3431

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402.476.2829

Jon Zellars, *Scholarship*

402.504.7925

Rick Melcher, *Small Systems*

402.694.6992

Craig Reinsch, *Water for People*

402.458.5671

Jerry Obrist, *Water Utility Council*

402.441.5930

Justin Stine, *Young Professionals*

402.435.3080

**Operating as a Professional  
Tuesday, November 3, 2009, Holiday Inn, Kearney, NE**

*5.5 hours CEUs for water operator grades 1-4; Cost: \$45 per person*

*Agenda as of August 14, 2009*

- 8:30 a.m. Registration
- 9 a.m. Rate Study Process and Results  
**Harold Reynolds, MAP**  
**Barney Whatley, NeRWA**
- 10:15 a.m. Break
- 10:30 a.m. Effective Communications  
**Bill Podraza, Miller & Associates**
- 11:30 a.m. Regulations as a Tool  
**Michael Wentink, Nebraska Health & Human Services**
- Noon Lunch
- 1 p.m. Operator Ethics  
**Chris Fox, Metropolitan Utilities District**
- 2 p.m. Unethical Operations  
**Doug Woodbeck, Nebraska Health & Human Services**
- 2:30 p.m. Break
- 2:45 p.m. Panel Discussion: Operator's Views of Professionalism  
**Duane Grashorn, PeopleService**  
**Jim Green, City of McCool Junction**  
**Rick Melcher, City of Aurora**  
**Dennis Watts, City of Norfolk**
- 3:45 P.M. Water Operator Update
- 4 p.m. Adjourn

**Registration Form  
Operating as a Professional, November 3, 2009**

Name(s): \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_

City: \_\_\_\_\_

State, zip: \_\_\_\_\_

Please make check for \$45 per person payable to the Nebraska Section AWWA.  
Send registration and payment to:  
Rich Koenig  
Nebraska Health & Human Services, Division of Public Health  
304 N. Fifth St., Ste. C  
Norfolk, NE 68701-4093