### Thursday, November 4

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 A.M.</td>
<td>Registration</td>
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</table>
| 8:30-9:15 A.M. | Norfolk West Plant Upgrade  
Chad Roberts, City of Norfolk  
William Knoll, Black & Veatch, Aurora, CO |
| 9:15-10 A.M. | Nitrate Removal and Corrosion Control  
City of Seward  
Rod Kirkland, Olsson Associates, Lincoln, NE |
| 10-10:30 A.M. | Break and Tour Exhibits  
Moderator: Larry Andreassen, City of Fremont |
| 10:30-11 A.M. | Pump Maintenance, Electrical  
Rob Sandors, Northwest Electric Inc., Columbus, NE |
| 11-11:30 A.M. | Horizontal Drilling at Fort Robinson  
Ben Day, Olsson Associates, Lincoln, NE |
| 11:30 A.M.-noon | Drug and Alcohol Testing  
Roger Andersen, Alegent Health, Omaha, NE |
| Noon-1:30 P.M. | Joint AWWA and NWEA Lunch  
National AWWA Vice-President Curtis L. Truss, Jr. |
| 1:30-3 P.M. | AWWA Business Meeting (board meeting follows business meeting) |
| 3-3:30 P.M. | Break and Tour Exhibits |
| 3:30-5 P.M. | Top OPS Competition (New Member/Young Professional Mixer follows Top OPS Competition in same room) |
| 6-7 P.M. | Social Hour and Tour Exhibits |
| 7 P.M. | Banquet |
| 8:30-9:15 A.M. | Arsenic Reduction  
David Gosselin, UN Conservation and Survey, Lincoln, NE |
| 9:15-10 A.M. | New Technologies for Arsenic and Nitrate Removal  
Madalyn Epple, Ionics Inc., Minneapolis, MN |
| 10-10:30 A.M. | Break and Tour Exhibits  
Moderator: Rich Koenig, Nebraska Health & Human Services, Norfolk |
| 10:30 A.M.-2 P.M. | Teleconference—Sustainability: How to Balance Increase Demand with Shrinking Resources—see page 4  
(lunch served during the teleconference) |
| 2-3 P.M. | Mentoring Program, David Jundt, Nebraska Health & Human Services, Norfolk |
| 3-3:30 P.M. | Break and Tour Exhibits |
| 3:30-5 P.M. | Top OPS Competition (New Member/Young Professional Mixer follows Top OPS Competition in same room) |
| 6-7 P.M. | Social Hour and Tour Exhibits |
| 7 P.M. | Banquet |

### Friday, November 5

<table>
<thead>
<tr>
<th>Time</th>
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<tr>
<td>7:15-8:30 A.M.</td>
<td>Water Operator Breakfast, Water Conservation</td>
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<tr>
<td>7:30 A.M.</td>
<td>Registration</td>
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| 8:30-9 A.M. | Vulnerability Assessments  
Randy Fisher, Nebraska Health & Human Services, Lincoln |
| 10-10:30 A.M. | Break and Tour Exhibits  
Moderator: Dr. Bruce Dvorak, UNL Civil Engineering |
| Noon-1:30 P.M. | Drinking Water Regulatory Update  
Jack Daniel, Nebraska Health & Human Services, Lincoln |
| 1:30-3 P.M. | SCADA Upgrade, Winside Plant  
Roger Protzman, JEO Consulting Group, Norfolk |
| 9-9:30 A.M. | New Technologies in Instrumentation  
Robert Lagrange, Endress+Hauser, Greenwood, IN |
| 9:30-10 A.M. | LB 962—Well Driller  
Mike Allen, Hastings Utilities |
| 10-10:30 A.M. | Break and Tour Exhibits  
Moderator: Dr. Bruce Dvorak, UNL Civil Engineering |
| 10:30 A.M.-noon | Drinking Water Regulatory Update  
Jack Daniel, Nebraska Health & Human Services, Lincoln |

### CEUs

Nebraska Health & Human Services  
Grades 1-4: AWWA Program = Up to 5.5 hours  
Grades 1-4: Teleconference = 3 hours  
Grades 1-4: Top Ops Participation = 1.5 hours

### Fees

- Pre-Registration for AWWA (includes Thursday lunch and banquet), $70  
- Pre-Registration for Full Conference (includes all lunches and banquets), $150  
- Pre-Registration = Prior to October 22  
- AWWA Operator’s Breakfast, $10  
- Additional Banquet Tickets, $20 each

For more information, contact: Kathleen Alexander, HDR Engineering, Inc.  
8404 Indian Hills Dr., Omaha, NE 68114-4049  
phone: 402.399.1357; fax: 402.399.4918  
e-mail: kalexand@hdrinc.com

### Lodging

Hotel reservations: 800.248.4460; reservations must be made by October 4 for the conference rate (Holiday Inn or Wingate Inn: $66 single; $75 double), plus tax.