

# Membership

*is just the beginning ...*

[ START HERE ]



**American Water Works  
Association**

The Authoritative Resource on Safe Water®

Advocacy  
Communications  
Conferences  
Education and Training  
Science and Technology  
Sections

**START HERE**



## Take the first step

With access to knowledge and expertise, training and certification opportunities, and a voice in the industry, membership in the American Water Works Association (AWWA) helps you to improve your operation, get the best out of your employees, find solutions to problems, and prepare for what's coming.

### Your AWWA Membership will:

#### Protect Public Health

As water professionals, we share responsibility for protecting public health through the provision of safe and sufficient water and the enhancement of water quality. AWWA and its Utility Members are partners in achieving this mission of the highest calling.

#### Improve Performance

Now more than ever, utilities must do more with less. Tight budgets and stringent regulations await at every corner and infrastructures need repair under scarce resources. However, AWWA gives Utility Members the power to take control of their future. By providing utilities with information on the very latest developments in technology and practices, AWWA helps your utility achieve excellence.

#### Engage Your Staff

Staff members get energized when connected to their professional association. Whether lab technicians or operators, customer service representatives or managers, through AWWA they'll become more fully engaged in the water profession and their work. AWWA Utility Membership gives your employees access to education, training, online resources, and most important, a network of other water professionals who face the same challenges.

#### Affect Change

AWWA Utility Membership gives you the power to change things you cannot change alone. Our Washington, D.C., office works directly with legislators and regulators to see that utilities are subject to reasonable regulation. Together with its members, AWWA helps improve public confidence in, and support of, safe water. AWWA also provides your utility with ways to directly affect change through the Water Utility Council and other volunteer units.

➔ **Take the First Step Today—Join AWWA!**



# The Return on Your Investment

Start enhancing your operation with the resources and information AWWA membership provides. The following are some of the benefits of membership:

## Only Tap Water Delivers

A grassroots and media campaign to communicate the value of tap water service.

- Receive a CD/DVD package that includes campaign talking points, print ads (in English and Spanish), PowerPoint presentations, a five-minute video, radio public service announcements (in English and Spanish), consumer handouts, a speech, campaign logos, an editorial briefing guide, and supporting research. AWWA will continue to add to the campaign so it is always fresh for your use.
- Public affairs assistance is available to member utilities to utilize the campaign.

## Regulatory Alerts

Receive immediate information on proposed or final federal regulatory actions that may affect your utility.

Regulatory Alerts also serve as a call to action for utilities to submit individual comments to the appropriate federal agency to help ensure reasonable regulation.

## Public Affairs Advisories

Utility Members receive a “Who, What, Where, When, and Why” summary of national events or news stories that impact utilities.

- Advisories often include suggested language or tactics to assist your utility in responding to inquiries you may receive.

## AWWA Training, Education, and Conferences

All utility employees receive **discounts on registration** for:

- Conferences, workshops, webcasts, and other events
- Local and national seminars and satellite teleconferences
- Online education—AWWA is your staff’s resource for earning continuing education units (CEUs) and professional development hours (PDHs)

## Subscriptions

Members receive the following AWWA publications\* (online versions of *Opflow* and *Journal AWWA* feature expanded content):

- *Opflow*, with hands-on information about water system materials, construction, management, operation and maintenance
- *Journal AWWA*, the world’s most respected technical publication in the water profession

\*All members outside of North America (regardless of grade), student members, and members with APO/EPO addresses will receive e-periodicals only. Print periodicals may be purchased for an additional fee. Please call 303.794.7711 or e-mail us at [custsvc@awwa.org](mailto:custsvc@awwa.org) if you wish to subscribe to any or all of the above periodicals.

## Local Section Membership

- Your Section provides you and your employees a place to connect with fellow members and stay informed on water issues in your own region. AWWA has Sections in Canada, the United States, Puerto Rico, and Mexico.
- Sections host their own annual conferences and education programs and give members the opportunity to present papers, exhibit, write articles, and serve on committees.

## Additional Benefits of Membership

- AWWA staff is on hand to personally assist members with free custom searches through our WATERNET® library—a database of more than 55,000 article abstracts on every water-related topic imaginable.
- Access The Water Library®—online access to 25 years of *Journal AWWA* articles as well as AWWA Standards. The Water Library will also include 5 years of proceedings for conferences, *Opflow* articles, AWWA Manuals of Practice, the Water:\Stats™ database, and more. Online discussion forums allow members to share experiences with peers around the world.
- All your employees will enjoy the ability to purchase materials through the AWWA Bookstore at up to 33% off retail prices.

## Customize your Membership with **Plus+Points**

**Plus+Points** is a unique program that gives your organization the ability to help create your own membership value.

As an AWWA member your utility will be awarded a specific number of **Plus+Points** based on its size, and you’ll “spend” the **Plus+Points** on benefits most valuable to your organization. The total number of points includes both Renewal **Plus+Points**, which you will receive annually for the life of your membership, as well as Bonus **Plus+Points** to spend on one-time benefit selections in your first year as a member.

Below are some of our most popular selections that can be “purchased” with your **Plus+Points**.

### First Year Bonus **Plus+Points**

#### Compilation of ASTM Standards Relating to Wastewater and Stormwater

This compilation includes 94 ASTM International Standards specially selected by AWWA and ASTM International as being most useful for wastewater and stormwater service, bound together into one book.

#### AWWA Bookstore Items

Various items from our Bookstore are available for “purchase” with your Bonus **Plus+Points**. For a complete list, please refer to Section 2 of the enclosed application.

### Renewal **Plus+Points**

#### AWWA Standards Subscription

The industry has recognized our Standards worldwide for over a century as the consensus standards for products and procedures used in the treatment and supply of safe water. AWWA makes an investment in your membership by offering Standards Subscriptions at a reduced price through AWWA **Plus+Points**. A full Standards Subscription gives you a complete set of AWWA Standards (more than 140), as well as approximately 25 Standards updates that will occur in your first year of membership. In each renewal year, your Subscription will include the updates that occur within that year.

#### Additional Active Members

You can assign additional Active Memberships to your employee(s) of choice, providing them with all the benefits of Individual Membership in AWWA. These Memberships belong to the organization and can be reassigned to new employees.

# Member Benefits

	Individual			Service Provider		Utility	
	Active	Operator	Student	Manufacturer / Consultant	Partner Agencies & Institutions	Small Systems	Utility
<b>Networking</b>							
Career Center	●	●	●	●	●	●	●
Peer Networking	■	■	■	■	■	■	■
Local Section Membership (North America Only)	▲	▲	▲	▲	▲	▲	▲
Discussion Forums	●	●	●	●	●	●	●
Sourcebook	■			■	■	■	■
<b>Information and Education</b>							
Journal AWWA*	■		■	■	■	■	■
Opflow*	■	■	■	■	■	■	■
Technical Database Resources	■	■	■	■	■	■	■
The Water Library®	●	●	●	●	●	●	●
Safety Talks						▲	▲
AWWA Standards (full set)**				▲	▲		▲
AWWA Standards (7 preselected)**						▲	
AWWA Education Programs (earn CEUs and PDHs)	■	■	■	■	■	■	■
Small Systems Helpline						▲	
<b>Advocacy</b>							
Only Tap Water Delivers						■	■
Regulatory Alerts and Public Affairs Advisories						▲	▲
Government Affairs Program	▲	▲	▲	▲	▲	▲	▲
Drinking Water Week Assistance					■	■	■
Public Affairs Assistance						▲	▲
<b>Leadership</b>							
Committee, Division, Council Involvement	▲	▲	▲	▲	▲	▲	▲
Section Leadership	▲	▲	▲	▲	▲	▲	▲
Publishing and Presenting Opportunities	▲	▲	▲	▲	▲	▲	▲
Awards Programs	▲	▲	▲	▲	▲	▲	▲
<b>Savings</b>							
Free Listings in Sourcebook				▲			
Discounts on Exhibits				▲	▲		
Discounts on Bookstore purchases and mailing list rental	■	■	■	■	■	■	■
Discounts on registration for conferences, training, and other events	■	■	■	■	■	■	■

\* All members outside of North America (regardless of grade), student members, and members with APO/FPO addresses will receive e-periodicals only. Print periodicals may be purchased for an additional fee.

\*\* Available to Utilities and Service Providers as part of their customizable benefits, according to their size.

▲ Member benefit ■ Also available online ● Only available online

# Who's a Utility Member?



## **A Utility Member is a Small Water System**

A water system that supplies 5,000 or fewer customer service connections.

## **Water Supplier**

A water supply organization that continuously supplies water to the public, with greater than 5,000 customer service connections.

## **Wastewater System**

A wastewater treatment organization with any number of sewage collection taps.

## **Water Wholesaler**

A water supply organization that provides water to other utilities or organizations at wholesale. Water wholesalers may deduct the water supplied to other AWWA utility members when determining dues.

## **Contract Operations Firm**

An organization contracted to operate and/or maintain a water supply system or water wholesaler. Dues are calculated in the same manner as a water supplier or wholesaler. Contract Operations Firms may also be eligible for Service Provider Membership. Call 1.800.926.7337 to talk with someone about the benefits of Service Provider Membership.

*AWWA is the authoritative resource for knowledge, information, and advocacy to improve the quality and supply of water in North America and beyond. We are the largest organization of water professionals in the world. AWWA advances public health, safety, and welfare by uniting the efforts of the full spectrum of the water community. Through our collective strength we become better stewards of water for the greatest good of the people and the environment.*

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